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April 30, 2004

Ms Marlene H Dortch
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re CC Docket No. 88-2, Phase I, Installation and Maintenance Non-Discrimination Reports

Dear Ms Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone, L. P. first calendar quarter of 2004

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2004
SPECIAL SERVICES
AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	65	48.22	8	12.31
CENTREX	15	2.73	6	40.00
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	1750	18.37	31	1.77
FOREIGN EXCHANGE	62	14.45	3	4.84
COIN	853	5.81	75	6.12
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	17	1.06	3	17.65
DID (LINE)	0	.00	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	10	1.00	3	30.00
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	0	.00	0	.00
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1 The Average Interval is calculated from application date to completion date.

2. Due Date Missed includes only Company misses

ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2004
SPECIAL SERVICES
AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS -----	1 AVERAGE INTERVAL -----	2 DUE DATE MISSED -----	2 % MISSED -----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	0	.00	0	.00
DIGITAL DATA 4.8KBS	0	.00	0	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	0	.00
DIGITAL DATA 64 CCC KBS	15	13.20	2	13.33
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	23	3.17	1	4.35
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	80	9.10	2	2.50
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2004
SPECIAL SERVICES
NON-AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	118	6.63	26	22.03
PBX	3966	129.06	542	13.67
CENTREX	3559	38.09	439	12.33
WATS	1	1.00	1	100.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	191	7.01	22	11.52
FOREIGN EXCHANGE	121	16.91	19	15.70
COIN	401	3.84	23	4.03
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	26	72.38	0	.00
FEATURE GROUP D	614	1,127.79	72	11.73
DID (TRUNK)	345	122.27	71	20.58
DID (LINE)	59	25.93	4	6.78
PACKET SWITCHED SERVICES (X.25 AND X 75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	65	3.25	5	7.69
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	32	1 81	3	9.38
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	121	5.64	20	16.53
VOICE SWITCHED LINE	178	10.83	14	7.87
VOICE SWITCHED TRUNK	67	3.49	10	14.93
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	21	1.90	3	14.29
BASIC DATA/VOICE	613	62.07	82	13.38
PSNA-VOICE/DATA TIE TRUNK	18	2.89	0	.00
SSN ACCESS-VOICE/DATA	240	4.71	25	10.42
SSN INTERMACHINE-VOICE/DATA	577	3.80	1	.17
DATA EXTENSION-VOICE GRADE	38	3.79	5	13.16
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
1ST QTR, 2004
SPECIAL SERVICES
NON-AFFILIATED

PAGE 2 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	3	1.00	0	.00
PROGRAM AUDIO 50 -8000HZ	15	1.73	4	26.67
PROGRAM AUDIO 50 -15000HZ	6	2.83	1	16.67
DEDICATED VIDEO				
TV CHANNEL 15KHZ	89	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	112	7.08	12	10.71
DIGITAL DATA 4.8KBS	1	55.00	0	.00
DIGITAL DATA 9.6KBS	107	19.23	16	14.95
DIGITAL DATA 19 2KBS	1	13.00	0	.00
DIGITAL DATA 56KBS	2410	6.24	141	5.85
DIGITAL DATA 64 CCC KBS	1984	5.75	134	6.75
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	27225	66.56	1193	4.38
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44 736 MBS	790	29.66	92	11.65
GT 45 MBS	1	1.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
1ST QTR, 2004
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	6	2.42	2756	6.28
CENTREX	0	.00	4059	4.17
WATS	0	.00	1	10.85
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	41	4.58
FOREIGN EXCHANGE	68	4.40	250	7.46
COIN	2891	25.06	233	16.12
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	3	1.08	1076	6.73
DID (LINE)	0	.00	183	6.45
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	11	9.74
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	57	6.68
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	23	7.74
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	17	5.24
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	233	6.10
VOICE SWITCHED LINE	1	4.30	201	6.60
VOICE SWITCHED TRUNK	0	.00	83	5.73
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	118	4.57
BASIC DATA/VOICE	85	2.97	1384	3.95
PSNA-VOICE/DATA TIE TRUNK	0	.00	18	6.86
SSN ACCESS-VOICE/DATA	0	.00	1	3.28
SSN INTERMACHINE-VOICE/DATA	0	.00	4	10.57
DATA EXTENSION-VOICE GRADE	44	1.75	1606	3.03
PROTECTION RELAY-VOICE GRADE	0	.00	100	7.81
TELEPHOTO AND FACSIMILE	0	.00	10	9.19

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	2	10.12
PROGRAM AUDIO 100-5000HZ	0	.00	1	1.30
PROGRAM AUDIO 50 -8000HZ	0	.00	11	7.67
PROGRAM AUDIO 50 -15000HZ	0	.00	10	7.62
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	5	5.53
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	61	2.03
DIGITAL DATA 2.4KBS	0	.00	491	4.36
DIGITAL DATA 4.8KBS	0	.00	22	2.38
DIGITAL DATA 9.6KBS	0	.00	309	2.72
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	0	.00	2473	2.77
DIGITAL DATA 64 CCC KBS	0	.00	522	2.02
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	8171	3.01
3.152 MBS	0	.00	1437	2.64
6.312 MBS	0	.00	29	1.85
44.736 MBS	0	.00	122	1.28
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	4	14.05
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00